

Please reply to:

Contact: Fiona Connelly
Service: Committee Services
Direct line: 01784 444240

E-mail: f.connelly@spelthorne.gov.uk

Date: 10 November 2022

Notice of meeting

Licensing Sub-Committee

Date: Friday, 18 November 2022

Time: 10.00 am

Place: Council Chamber, Council Offices, Knowle Green, Staines-upon-Thames

To the members of the Licensing Sub-Committee

Councillors:

S.A. Dunn (Vice-Chairman, in the S. Buttar A.C. Harman

Chair)

Note: In the event of one of the aforementioned Licensing Committee Members being unable to attend or serve on this Sub-Committee another Member of the Licensing Committee will be called to serve in their place.

Councillors are reminded that the Gifts and Hospitality Declaration book will be available outside the meeting room for you to record any gifts or hospitality offered to you since the last Committee meeting.

Spelthorne Borough Council, Council Offices, Knowle Green

Staines-upon-Thames TW18 1XB

www.spelthorne.gov.uk customer.services@spelthorne.gov.uk Telephone 01784 451499

AGENDA

Page nos.

1. Disclosures of Interest

To receive any disclosures of interest from members in accordance with the Members' Code of Conduct.

2. To consider an application for a Premises Licence at Londis Supermarket, 42 High Street, Shepperton TW17 9AU, in the light of representations

3 - 52

The Report of the Principal Licensing Officer is attached.

A procedure note which explains what happens at a Licensing Sub-Committee, follows.

Licensing Act 2003

Hearing procedure for Licensing Sub-Committee – premises licence applications

	Introductions
1.	The Chairman will open the meeting, introduce members of the Sub-Committee and officers present and explain the nature of the decision to be taken and the procedure to be followed.
2.	The Applicant or their representative will introduce themselves to the Sub-Committee.
3.	Any Responsible Authorities and/or Other Persons will introduce themselves to the Sub-Committee.
	Summary of Application and Representations
4.	The Council's Licensing Manager will outline the application, any relevant representations and highlight any points relevant to the Licensing Authority's Statement of Licensing Policy and statutory guidance. OR summarise the salient points of the report on the agenda.
5.	The Applicant or their representative may ask the Licensing Manager QUESTIONS arising from what he/she has said or relating to the application. (The Applicant will have the opportunity to state his/her case later).
6.	The Responsible Authorities may ask relevant questions of the Council's Licensing Manager.
7.	Any Other Persons may ask relevant questions of the Council's Licensing Manager.
8.	The members of the Sub-Committee may ask relevant questions of the Council's Licensing Manager.
9.	The Council's Licensing Manager may respond to any new issues raised.
	The Applicant's Case
10.	The Applicant or their representative will present their case.*
11.	The Responsible Authorities may ask relevant questions of the Applicant or their representative.
12.	Any Other Persons may ask relevant questions of the Applicant or their representative.

The members of the Sub-Committee may ask relevant questions of the Applicant or their representative.
The Applicant may respond to any new issues raised.
The Responsible Authorities case
The Responsible Authorities will present their case, in turn.*
The Applicant or their representative may ask relevant questions of the Responsible Authorities.
Any Other Persons may ask relevant questions of the Responsible Authorities.
The members of the Sub-Committee may ask relevant questions of the Responsible Authorities.
The Responsible Authorities may respond to any new issues raised.
The Other Persons Case
Any Other Persons will present their case, in turn.*
The Applicant or their representative may ask relevant questions of the Other Persons.
The Responsible Authorities may ask relevant questions of the Other Persons.
The members of the Sub-Committee may ask relevant questions of the Other Persons.
The Other Persons may respond to any new issues raised.
Summing Up
The Chairman will invite the Licensing Enforcement Officer to clarify any technical points.
The Chairman will invite the Other Persons to briefly summarise their case if they so wish.
The Chairman will invite Responsible Authorities to briefly summarise their case if they so wish.
The Chairman will invite the Applicant or their representative to briefly summarise their case if they so wish.
The Chairman will then ask all parties if they are satisfied they have said all they wish to.

	Decision
30.	The members of the Sub-Committee will retire to reach a decision in private, accompanied by the Council's legal officer and Committee Manager.
31.	Members of the Sub-Committee return. The Chairman will announce the decision of the Sub-Committee with (summary or full) reasons for the decision.
32.	Meeting closed.
33.	The Council's legal officer will remain in the room to assist all parties should they require clarification of the decision and/or next steps.

GUIDANCE NOTES

*The Licensing Authority will allow the parties an equal maximum period of time in which to address the Sub-Committee, but request that all parties keep points pertinent and the discussion moving in the interests of cost and efficiency. However, the overriding principle for the Licensing Authority will be to ensure that all parties receive a fair hearing.

- (a) Cross examination of parties is at the discretion of the Sub-Committee.
- (b) When the Applicant questions the Licensing Manager or any other party he/she should not go into the merits of his/her case as he/she will have an opportunity to present it at Stage 10. He/she should only ask questions relating to what the Licensing Manager or other person has said or relating to the application as a whole.
- (c) The Applicant or any other party may be represented by a friend or a professional person to speak on his/her behalf who will follow the same procedure as described above and who may call the Applicant as a witness.
- (d) The order or proceedings may be varied by the Chairman if he/she thinks that it is necessary to do so in the interests of affording the Applicant a fair hearing or in order to take into account all relevant considerations.
- (e) If, after the Sub-Committee has withdrawn to make their decision, they decide that they need to ask a question of any of the parties involved in the proceedings or to clarify any matter then they shall do so in the presence of all parties.
- (f) Members of the Sub-Committee must be present throughout the hearing and must not communicate with any party involved in the proceedings except for when they are in the presence of all of the parties and the remainder of the Sub-Committee.

Page (6
--------	---

Licensing Sub-Committee



18 November 2022

Title	Application to grant a Premises Licence for Londis, 42 High Street, Shepperton TW17 9AU
Purpose of the report	For Determination
Report Author	Lucy Catlyn (Principal Licensing Officer) (01784 444295)
Ward(s) Affected	Shepperton Town

Description and Location	Jaswinder Singh Malhotra has applied for a grant of a premises licence at 42 High Street, Shepperton TW17 9AU. The location plan is attached at Appendix A .
The Application	The application is to determine the grant of a premises licence:
	Supply of Alcohol 07.00-23.00 Monday to Sunday off the premises only
	The opening times applied for;
	07.00-23.00 Monday to Sunday
	The application form is attached at Appendix B. The licensable area plan is attached at Appendix C.
Representations Relevant representations received from three other	
	Letters of representations are attached at Appendix D.
Options	The Sub-Committee is requested to consider the application for the grant of a premises licence on its merits.
	2. Having had regard to the representations, the Sub-Committee must take such steps as it considers appropriate for the promotion of the licensing objectives. The steps are:
	 To grant the application subject only to such conditions as are consistent with the operating schedule and the mandatory conditions; or
	To grant the application and modify the conditions of the licence, by alteration, addition or omission; or To evaluate from the seems of the license any of the
	To exclude from the scope of the licence any of the licensable activities to which the application relates; or

To refuse to specify a person in the licence as the
premises supervisor; or
 To reject the application.

1. Summary of the report

- 1.1 This is an application for a new premises licence which is described in the Premises licence application form as Newsagents, Convenience Store, Groceries and Off Licence.
- 1.2 A plan of the premises is attached at **Appendix C.**
- 1.3 The shop unit was previously a Bank.

2. Application Summary

2.1 Licensable activities proposed

• Sale by retail of alcohol (off the premises)

2.2 The times proposed for the carrying out of licensable activities

• Supply of alcohol 07.00 to 23.00 Monday to Sunday

2.3 The proposed opening hours of the premises

• 07.00-23.00 Monday to Sunday

There are a number of other premises with similar opening times in the vicinity.

Other businesses in the high street opening hours:

Premises	Licensable activity	Hours
4 Thurlestone Parade High Street Shepperton TW17 9AR	Sale by Retail of Alcohol ON	Every Day from 12:00 until 23:00
Sainsbury's 49 High Street Shepperton TW17 9AB	Late Night Refreshment – LNR Sale by Retail of Alcohol OFF ONLY	LNR - Every Day from 23:00 until 00:00 SRA - Every Day from 07:00 until 23:00
BP Shepperton SF Connect 26 - 34 High Street	Late Night Refreshment Sale by Retail of Alcohol OFF ONLY	LNR Refreshment - Every Day from 23:00 until 05:00

		SRA - Every Day from 00:00 until 00:00 (24 Hour)
Co-operative Group Food Ltd 13 - 14 Thurlestone Parade High Street	Sale by retail of alcohol OFF	06.00 to 23.00
High Street News 60 High Street	Sale by Retail of Alcohol OFF	Every Day from 05:00 until 22:00

- 2.4 The applicant details that the shop counter is at the front of the premises.

 The licensable area for the Sale of alcohol for off sales only has been applied for the entire premises apart from the storage area at the back of the premises.
- 2.5 The application has been consulted upon and adverts published in line with the regulations for the Licensing Act 2003. The application was advertised in the Surrey Advertiser on 7 October 2022.
- 2.6 Details of the application have been published on the Council's website.
- 2.7 The Designated Premises Supervisor where the premises licence authorises the supply of alcohol is the same as the applicant Jaswinder Singh Malhotra.
- 2.8 Jaswinder Singh Malhotra obtained his personal licence from the London Borough of Hounslow and this was issued on 17 March 2015.
- 3. Promotion of the Licensing Objectives & conditions agreed by applicant
- 3.1 Box M of the application form (**Appendix B**), details the proposed steps to be taken by the applicant to promote the licensing objectives should the licence be granted. However, the Licensing Authority have since agreed replacement conditions for the premises licence should it be granted and these are attached at **Appendix E**. The Licensing Authority asked the applicant to agree to spirits being located in a locked cabinet, however this was not agreed by the applicant and their agent advised "All spirits usually are located behind the counter and are sold by a staff member at the till, having them in a lockable cabinet doesn't make sense, all it does is that it increases the cost for the applicant to fit those in. Having observed the area, there is no need for this condition, customer cannot access anything behind the counter regardless its an staff area only."

4. Representations

- 4.1 Representations from Responsible Authorities
- 4.2 There are no representations from Responsible Authorities.

- 4.3 Representations from 'other persons'
- 4.4 Three relevant representations has been received from other persons and is attached at **Appendix D.**
- 4.5 The grounds for objection are summarised below in relation to each Licensing Objective.

Prevention of crime and disorder

- Fear of late night drunk and disorderly activity in the area.
- Fear that the timings alcohol will be on sale for from 7.00 to 23.00 seven days a week will lead to more anti social behaviour in the area.

Prevention of public nuisance

- Fear of public nuisance
- 4.6 A copy of the representations was sent to the applicant on 1 November 2022. The applicant has not replied; therefore the Licensing Sub Committee is requested to decide on the outcome of the application.
- 4.7 Issues which are not relevant to the licensing objectives and cannot be considered by a Licensing Sub-Committee:
 - Objections on the basis of need, or lack of need, for premises to sell alcohol
 - Parking, or other issues relating to general amenity rather than licensing objectives

5. Licensing Policy

- The Sub-Committee must have regard to the Council's own Statement of Licensing Policy when determining this application. The following sections of the Council's Licensing Policy are relevant to this application and are attached at **Appendix F**:
 - Paragraph 17.0 Licensing Hours
 - Paragraph 25.0 Crime and Disorder
 - Paragraph 25.7 Public Nuisance

6. National Guidance

- The Sub-Committee must also have regard to the Guidance issued in April 2018 by the Secretary of State under section 182 of the Licensing Act 2003. The following chapters are relevant in the consideration of this application and are attached at **Appendix G**:
 - Paragraphs 2.1 2.6 (Crime and disorder)
 - Paragraphs 2.15 2.21 (Public nuisance)
 - Paragraphs 9.31 9.44 of Chapter 9 (Determining applications)

- Paragraph 10.10 and 10.13 10.15 of Chapter 10 (Conditions attached to premises licences and club premises certificates)
- Paragraph 14.51 14.52 of Chapter 14 (Statements of licensing policy)

7. Making a decision

- 7.1 When considering an application for a grant of a new Premises Licence, the Sub-Committee shall carry out its functions with a view to taking steps it considers appropriate for promoting the licensing objectives. The licensing objectives are:
 - Prevention of crime and disorder
 - Public Safety
 - Prevention of public nuisance
 - Protection of children from harm
- 7.2 The legal framework from which licensing decisions must be made, consists of the Licensing Act 2003 and regulations, the national guidance issued under section 182 of the Licensing Act 2003, case law, and the Council's own Statement of Licensing Policy.
- 7.3 The Sub-Committee must consider the application, relevant representations, and evidence provided by the parties at the hearing and within the report documentation.
- 7.4 In making its decision the Sub-Committee must promote the licensing objectives only, taking into account National Guidance and the Council's own Statement of Licensing Policy.
- 7.5 The Sub-Committee must give reasons for its decision.
- 7.6 It is only where additional and supplementary measures are appropriate to promote the licensing objectives that there will be a requirement for appropriate, proportionate conditions to be attached.
- 7.7 Conditions on licences must:
 - be precise and enforceable.
 - be unambiguous.
 - not duplicate other statutory provisions.
 - be clear in what they intend to achieve; and,
 - be appropriate, proportionate, and justifiable.
- 7.8 In determining the application, the Sub-Committee will need to consider whether there is actual evidence of problems in relation to the licensing objectives at this premises. Where the representations are unable to provide evidence of observed problems, as in the case of a new licence application, the Sub-Committee should be convinced that there is a very real threat of the fears or the dangers described in the representations actually occurring, before applying any conditions to address such fears or dangers.

7.9 The decision made by the Sub-Committee will be subject to appeal rights to the Magistrates' Court as detailed in section 181 and Schedule 5 of the Licensing Act 2003.

Appendices:

Appendix A – Location Plan

Appendix B – Application

Appendix C - Plan

Appendix D – Representations from other persons

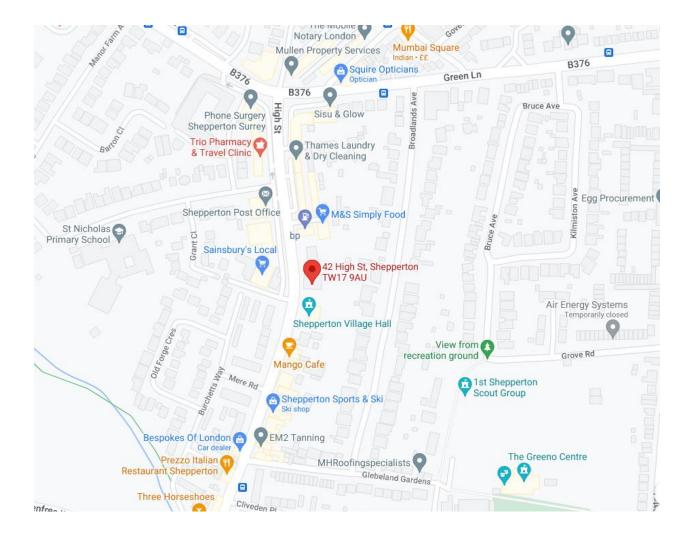
Appendix E – Agreed conditions with Licensing Authority

Appendix F- Relevant sections of Spelthorne Borough Council's Statement of

Licensing Policy 2019-2024, paragraphs 17, 25.0 and 25.7

Appendix G – National Guidance issued by the Secretary of State under section 182 of the Licensing Act 2003:

Appendix A- Location Plan





Appendix B



Spelthorne Application for a premises licence Licensing Act 2003

For help contac licensing@spelthorne.gov.ul Telephone: 01784 44420;

* required information

ection 1 of 21		
/ou can save the form a	t any time and resume it later. You do not need to	be logged in when you resume.
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
our reference		You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent acting Yes	on behalf of the applicant? No	Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.
Applicant Details		
' First name		
' Family name		
^t E-mail		
Vain telephone numbe	r L	Include country code.
Other telephone number	er	
	e applicant would prefer not to be contacted by te	lephone
s the applicant:		
 Applying as a business or organisation, including as a sole trader A sole trader is a business owned 		
 Applying as an individual 		person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reasor such as following a hobby.

Continued from previous page		
Address		
' Building number or name		
' Street		
District		
^t City or town		
County or administrative area		
^t Postcode		
* Country		
Agent Details		
' First name		
' Family name		
' E-mail	info@personallicencecourses.com	
Vain telephone number		Include country code.
Other telephone number		
☐ Indicate here if you wou	ld prefer not to be contacted by telephone	
₹re you:		
 An agent that is a busine 	ess or organisation, including a sole trader	A sole trader is a business owned by one person without any special legal structure.
 A private individual actir 	ng as an agent	person without any special logal structures.
Your Address		Address official correspondence should be sent to.
*Building number or name	PERSONAL LICENCE COURSES UK	Seric to.
'Street	145 STATION ROAD	
District		
' City or town	WEST DRAYTON	
County or administrative area		
* Postcode	UB7 7ND	
' Country	United Kingdom	
ection 2 of 21		
REMISES DETAILS		

Continued from previous page	
/we, as named in section 1, ap described in section 2 below (1 n accordance with section 12	ply for a premises licence under section 17 of the Licensing Act 2003 for the premises the premises authority of the Licensing Act 2003.
Premises Address	
Are you able to provide a post	al address, OS map reference or description of the premises?
AddressOS ma	p reference O Description
Postal Address Of Premises	
Building number or name	LONDIS
Street	42 HIGH STREET
District	
City or town	SHEPPERTON
County or administrative area	
Postcode	TW17 9AU
Country	United Kingdom
Further Details	
Telephone number	
Non-domestic rateable value of premises (£)	

ecti	ion 3 of 21					
(PPI	LICATION DETAILS					
ı wł	nat capacity are you apply	ring for the premises licence?				
\boxtimes	An individual or individu					
	A limited company / lim	ited liability partnership				
	A partnership (other tha	n limited liability)				
	An unincorporated asso	ciation				
	Other (for example a sta	tutory corporation)				
	A recognised club					
	A charity					
	The proprietor of an edu	ucational establishment				
	A health service body					
		red under part 2 of the Care Standards Act an independent hospital in Wales				
	Social Care Act 2008 in r	red under Chapter 2 of Part 1 of the Health and respect of the carrying on of a regulated ning of that Part) in an independent hospital in				
	The chief officer of police	e of a police force in England and Wales				
Con	firm The Following					
\boxtimes	I am carrying on or prop the use of the premises	posing to carry on a business which involves for licensable activities				
	I am making the applica	ation pursuant to a statutory function				
	I am making the application pursuant to a function discharged by virtue of Her Majesty's prerogative					
ect	ion 4 of 21					
NDI	VIDUAL APPLICANT DE	TAILS				
	plicant Name se name the same as (or si	milar to) the details given in section one?	If "Yes" is selected you can re-use the details			
YesNo		O No	from section one, or amend them as required Select "No" to enter a completely new set of details.			
First name						
Family name						
s th	ne applicant 18 years of ac	ge or older?				
•	Yes	○ No				

Continued from previous page.	
icensing objectives. Where y	nises, its general situation and layout and any other information which could be relevant to the our application includes off-supplies of alcohol and you intend to provide a place for pplies you must include a description of where the place will be and its proximity to the
Vewsagents, Convenience St	ore, Groceries and Off Licence
55.000	
f 5,000 or more people are expected to attend the	
oremises at any one time,	
state the number expected to	
ection 6 of 21	
ROVISION OF PLAYS	
See guidance on regulated e	ntertainment
Nill you be providing plays?	
○ Yes	No
ection 7 of 21	
ROVISION OF FILMS	
See guidance on regulated el	ntertainment
Nill you be providing films?	
○ Yes	No
ection 8 of 21	
'ROVISION OF INDOOR SPO	RTING EVENTS
See guidance on regulated er	ntertainment
Nill you be providing indoor	sporting events?
○ Yes	No
ection 9 of 21	
ROVISION OF BOXING OR V	VRESTLING ENTERTAINMENTS
See guidance on regulated er	ntertainment
Nill you be providing boxing	or wrestling entertainments?
O Yes	No
ection 10 of 21	
ROVISION OF LIVE MUSIC	
See guidance on regulated er	ntertainment
Nill you be providing live mu	sic?
O Yes	No
ection 11 of 21	
ROVISION OF RECORDED N	IUSIC
See guidance on regulated er	
	Page 19

ontinued from previous page		
Current Residential Address		
s the address the same as (or s	similar to) the address given in section one?	If "Yes" is selected you can re-use the details
Yes	○ No	from section one, or amend them as required. Select "No" to enter a completely new set of details.
Building number or name		
Street	[
District		
City or town		
County or administrative area		
Postcode		
Country	United Kingdom	
Applicant Contact Details		
Are the contact details the san	ne as (or similar to) those given in section one?	If "Yes" is selected you can re-use the details from section one, or amend them as
Yes	O No	required. Select "No" to enter a completely new set of details.
I-mail	į e	
「elephone number	C.	
Other telephone number		
^t Date of birth	dd mm yyyy	
Nationality		Documents that demonstrate entitlement to work in the UK
ight to work share code		Right to work share code if not submitting scanned documents
	Add another applicant	
ection 5 of 21		
PERATING SCHEDULE		
Nhen do you want the premises licence to start?	01 / 10 / 2022 dd mm yyyy	
f you wish the licence to be /alid only for a limited period, when do you want it to end	dd mm yyyy	
Provide a general description	of the premises	

Continued from previou	ıs page	
Nill you be providing	recorded music?	
○ Yes	No	
ection 12 of 21		
'ROVISION OF PERFO	DRMANCES OF DANCE	
See guidance on regu	lated entertainment	
Nill you be providing	performances of dance?	
○ Yes	No	
ection 13 of 21		
ROVISION OF ANYTI	HING OF A SIMILAR DESCRI	PTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF
See guidance on regul	lated entertainment	
Nill you be providing a performances of dance	anything similar to live music e?	c, recorded music or
○ Yes	No	
ection 14 of 21		
ATE NIGHT REFRESH	IMENT	
Nill you be providing I	late night refreshment?	
O Yes	No	
ection 15 of 21		
UPPLY OF ALCOHOL	•	
Nill you be selling or s	upplying alcohol?	
Yes	○ No	
Standard Days And T	imings	
MONDAY		
	Start 07:00	Give timings in 24 hour clock. End 23:00 (e.g., 16:00) and only give details for the day
	Start	of the week when you intend the premises
T. 15-25 4.7	Start	End to be used for the activity.
TUESDAY		
	Start 07:00	End 23:00
	Start	End
WEDNESDAY		
	Start 07:00	End 23:00
	Start	End
THURSDAY		
HORSDAT	Stort 07.00	End 22.00
	Start 07:00	End 23:00
	Start	End

Continued from previous	page						
FRIDAY							
	Start	07:00			End	23:00	
	Start				End		
SATURDAY							
	Start	07:00			End	23:00	
	Start				End		
SUNDAY							
	Start	07:00			End	23:00	
	Start				End		
Nill the sale of alcohol I	oe for c	onsump	tion:				If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol
On the premises		Off	f the premise	es O	Both	ı	is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.
State any seasonal varia	ations						
For example (but not ex	clusive	ely) wher	e the activity	y will occ	cur on	additional da	ays during the summer months.
None			_				
column on the left, list l	below						ool at different times from those listed in the
Vone							
State the name and delicence as premises sup			idual whom	you wis	h to sp	ecify on the	
Vame							
First name							
⁻ amily name		Γ.					
Date of birth		dd	mm	уууу			

Continued from previous page	d	
Enter the contact's address		
Building number or name]
Street	[n	7
District		
City or town	F]
County or administrative area		<u>.</u> 1
Postcode		-
Country	L	7
Personal Licence number [if known]		
ssuing licensing authority if known)		
ROPOSED DESIGNATED PRE	MISES SUPERVISOR CONSENT	
How will the consent form of the supplied to the authority?	he proposed designated premises supervisor	
	posed designated premises supervisor	
 As an attachment to this 	application	
Reference number for consent form (if known)		If the consent form is already submitted, asl the proposed designated premises supervisor for its 'system reference' or 'your reference'.
ection 16 of 21		reference.
DULT ENTERTAINMENT		
Highlight any adult entertainm oremises that may give rise to	nent or services, activities, or other entertainme concern in respect of children	ent or matters ancillary to the use of the
Give information about anything ise to concern in respect of ch	ng intended to occur at the premises or ancilla ildren, regardless of whether you intend childr semi-nudity, films for restricted age groups etc	en to have access to the premises, for example
Vone		
ection 17 of 21		
IOURS PREMISES ARE OPEN	TO THE PUBLIC	
Standard Days And Timings		
MONDAY		_ Give timings in 24 hour clock.
Start Start	07:00 End 23:00 End	(e.g., 16:00) and only give details for the day of the week when you intend the premises to be used for the activity.
	Page 23	

ontinued from previous page						
TUESDAY						
	Start	07:00	End	23:00		
	Start		End			
WEDNESDAY						
	Start	07:00	End	23:00		
	Start		End			
THURSDAY						
	Start	07:00	End	23:00		
	Start		End			
FRIDAY						
	Start	07:00	End	23:00		
	Start		End			
SATURDAY						
	Start	07:00	End	23:00		
	Start		End			
SUNDAY						
	Start	07:00	End	23:00		
	Start		End			
tate any seasonal varia	tions					
or example (but not ex	clusive	ely) where the activity will occi	ur on	additional days during the summer months.		
lone						
lon standard timings. W hose listed in the colum			s to b	e open to the members and guests at different times from		
			ty to g	go on longer on a particular day e.g. Christmas Eve.		
lone						
ection 18 of 21						
ICENSING OBJECTIVES						
Describe the stone your	intand	to take to promote the four liv	concir	ag objectives		

Page 24

 ${f i}$) General – all four licensing objectives (b,c,d,e)

ist here steps you will take to promote all four licensing objectives together.

- 1. Strict implementation of challenge 25 policy
- 2. CCTV to be installed and 31 days recoding system
- 3. All staff to be trained in responsible alcohol retailing
- I. Training manual will be available at the premises
- o) The prevention of crime and disorder
- I. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from the council.
- 2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.
- 3. The CCTV system shall display on any recordings, the correct date and time of the recording.
- I. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open to the public.
- 5. A CCTV camera shall be installed to cover the entrance of the premises and further cameras installed to cover the internal area and servery counter.
- 5. A suitable intruder alarm complete with panic button shall be fitted and maintained.
- 1. An incident log shall be kept at the premises, and made available for Inspection on request to an authorised officer of the council or the Police.
- 3. Staff training must be documented and based on legislation and operating procedures. All training shall be signed and lated, and a copy of such records will be available for inspection by Police and local authority enforcement officers.
-). All staff employed at the premises will have UK right to work status checked, once passed that stage they shall be offered employment.
- :) Public safety
- I. Installation of appropriate safety equipment
- ?. Fire exit signs displayed
- 3. CCTV working at all times
- d) The prevention of public nuisance
- 1. Notice displayed asking customers to leave quietly from premises also customers will be told in person to leave quietly and not to disturb the local neighbourhood
- 2. Strict policy in place to tell all staff not to serve alcohol to drunks at all
- 3. Appropriate signage will be displayed, in prominent position informing customers they are being recorded on CCTV
- 3) The protection of children from harm
- I. A challenge 25 policy will be in force, where any person looking under the age of 25 shall be asked to prove their age when attempting to purchase alcohol and signs to this effect will be displayed at the premises. Challenge 25 posters displayed where alcohol is sold.

- I. The only acceptable ID will be those with photographic identification documents, including passport, photo-card, driving icense or proof of age card bearing the PASS hologram.
- 3. An refusal book shall be kept at the premises and updated as and when required, and made available for inspection on equest to an Licensing Officer, Police or other responsible authority.
- I. The licensee will ensure that staff are trained regularly as appropriate in respect to the Licensing Act 2003 legislation, staff o be trained regularly in underage sales prevention.
- 5. All staff authorised to sell alcohol will be trained in the Challenge 25 scheme and this training will be documented to nclude the date the training was given, the name of the person who gave the training, the person who received the raining and signatures by both trainer and trainee.
- 5. A sign stating "No proof of age No sale" shall be displayed at the point of sale.

ection 19 of 21

JOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is A British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the
 holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their
 stay in the UK.
- A current passport endorsed to show that the holder is exempt from immigration control, is allowed to stay
 indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A current Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an
 official document giving the person's permanent National Insurance number and their name issued by a
 Government agency or a previous employer.

- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to
 work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a
 licensable activity.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder
 with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not
 subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity
 when produced in combination with an official document giving the person's permanent National Insurance
 number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK
 with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or
 reasonable evidence that the person has an appeal or administrative review pending on an immigration
 decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but
 who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in
 the UK including:-
 - evidence of the applicant's own identity such as a passport,
 - evidence of their relationship with the European Economic Area family member e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the JK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

f the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at https://www.gov.uk/prove-right-to-work) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

n order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the Jnited Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a icensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

ection 20 of 21

IOTES ON REGULATED ENTERTAINMENT

n terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman
 wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not
 exceed 1000. Combined fighting sports defined as a contest, exhibition or display which combines boxing or
 wrestling with one or more martial arts are licensable as a boxing or wrestling entertainment rather than an
 indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

ection 21 of 21

'AYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

3and A - No RV to £4300	£100.00
3and B - £4301 to £33000	£190.00
3and C - £33001 to £8700	£315.00
3and D - £87001 to £12500	£450.00*
3and E - £125001 and over	£635.00*

'If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

3and D - £87001 to £12500	£900.00
3and E - £125001 and over	£1,905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college.

f you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999	£1,000.00
Capacity 10000 -14999	£2,000.00
Capacity 15000-19999	£4,000.00
Capacity 20000-29999	£8,000.00
Capacity 30000-39000	£16,000.00
Capacity 40000-49999	£24,000.00
Capacity 50000-59999	£32,000.00
Capacity 60000-69999	£40,000.00
Capacity 70000-79999	£48,000.00

ontinued from previous page			
Capacity 80000-89999	£56,000.00		
Capacity 90000 and over	£64,000.00		
Fee amount (£)			
ECLARATION			
I/we understand it is an offer licensing act 2003, to make a		•	on the standard scale, under section 158 of the application.
☐ Ticking this box indica	tes you have read and u	nderstood the above o	declaration
This section should be comple behalf of the applicant?"	eted by the applicant, ur	nless you answered "Ye	es" to the question "Are you an agent acting on
' Full name		2 	
' Capacity			
^t Date		- 54	
	dd mm yyy	/Y	
	Add anoth	ner signatory	

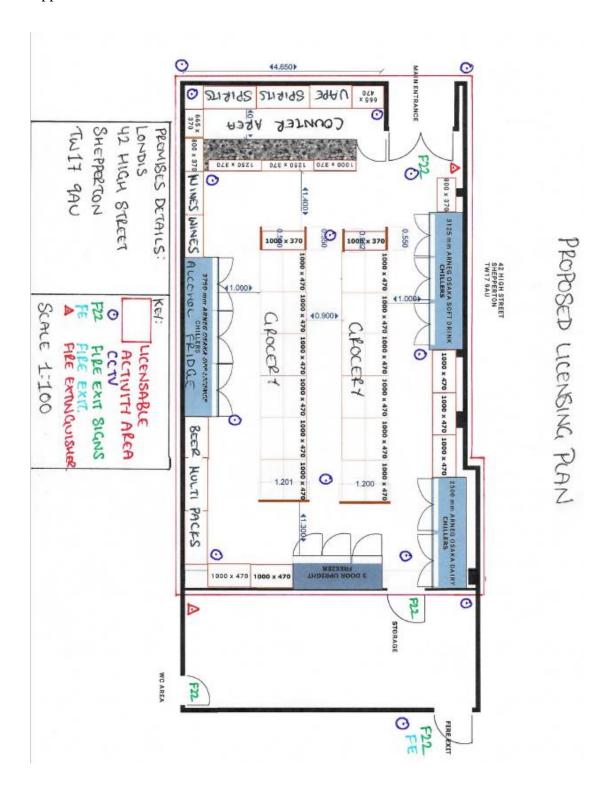
Once you're finished you need to do the following:

- 1. Save this form to your computer by clicking file/save as...
- 2. Go back to https://www.gov.uk/apply-for-a-licence/premises-licence/spelthorne/apply-1 to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

T IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

T IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN DEFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYER S DISQUALIFIED





Londis Conditions

Proposed

- CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to Responsible Authorities.
- 2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.
- 3. The CCTV system shall display on any recordings, the correct date and time of the recording.
- 4. A member of staff trained in the use of the CCTV system shall be always available at the premise when the premises are open to the public.
- 5. A CCTV camera shall be installed to cover the entrance of the premises and further cameras installed to cover the internal area and servery counter.
- 6. A suitable intruder alarm complete with panic button shall be fitted and maintained.
- 7. An incident log shall be kept at the premises and made available for Inspection on request to Responsible Authorities.
- 8. All staff employed at the premises will have UK right to work status checked, once passed that stage they shall be offered employment.
- Notice displayed asking customers to leave quietly from premises also customers will be told in person to leave quietly and not to disturb the local neighbourhood
- 10. A challenge 25 policy will be in force, where any person looking under the age of 25 shall be asked to prove their age when attempting to purchase alcohol and signs to this effect will be displayed at the premises. Challenge 25 posters displayed where alcohol is sold.
- 11. A sign stating "No proof of age No sale" shall be displayed at the point of sale.
- 12. The only acceptable ID will be those with photographic identification documents, including passport, photo-card, driving license or proof of age card bearing the PASS hologram.
- 13. A refusal book shall be kept at the premises and updated as and when required, and made available for inspection on request to an Licensing Officer, Police or other responsible authority.
- 14. All staff (paid or unpaid) shall be trained in respect of the law relating to the sale of alcohol, acceptable forms of ID, Challenge 25 and the procedure on handling, record refusals and operating procedures. Written records to be kept to document that all staff have had training reflecting the date training was given, the name of the person who gave the training, the person who received the training and signatures by both trainer and trainee. All staff to receive refresher training on all of these aspects every six months. Training documentation to be made available to Responsible Authorities on request.

- 15. All spirits must be located behind the counter and must be sold by counter servers only.
- 16. Alcohol displayed within the premises must be located so that staff can view these displays at all times.
- 17. Single cans of alcohol must not be sold from the premises.
- 18. There must be no alcohol displayed within 2 metres of the store entrance save for spirits displayed behind the counter.

Appendix F

Licensing Policy

- Paragraph 17.1.2.4 Licensing hours
- Paragraph 25.0 Crime and disorder
- Paragraph 25.7 Public nuisance

17.0 LICENSING HOURS

17.1 General

Longer licensing hours can help to avoid the concentration of customers leaving premises at the same time, leading to friction at late night food outlets, taxi ranks and other sources of transport. It is also recognised that licensing hours should not restrict the development of safe evening and night-time entertainments that are important for investment and employment locally. However, providing consumers with greater choice and flexibility must always be balanced carefully against the rights of local residents to peace and quiet.

There is no general presumption in Spelthorne in favour of lengthening licensing hours: the overriding principle will be the promotion of the four licensing objectives.

Stricter measures for controlling noise are likely to be sought for late licences, particularly in residential areas and/or where there has been a history of noise complaints. Please also see measures outlined under the "Public Nuisance" heading below.

Consideration will always be given to the individual merits of any application.

17.2 Shops, stores and supermarkets

Shops, stores and supermarkets will generally be permitted to sell alcohol during the normal hours they are open for shopping. However, there may be very good reasons for restricting those hours. For example, a limitation on the hours that alcohol can be sold may be appropriate, following police representations, for shops known to be the focus of disorder and disturbance, or where youths gather and behave anti-socially.

17.4 Non-standard hours

It is recognised that businesses may wish to apply for non-standard hours for Bank Holidays, Christmas Eve or Saints days. However, any additional days should be clearly identified in their licence operating schedules with dates and times so that proper consideration can be made of their impact on the licensing objectives and so that the licence is clear and unambiguous in this respect.

25.0 CRIME AND DISORDER

Staines Town Centre is no longer considered a hotspot for alcohol-related crime and disorder. However it has the strongest night-time economy in the Borough with a mixture of restaurants, bars, pubs, late night takeaways and a cinema.

What applicants include on their operating schedules will depend on the type of premises, the location, and the proposed activities.

Premises that are mainly concerned with the sale of alcohol for consumption on the premises (pubs, bars, proprietary clubs) will need to address the risks to crime and disorder with measures in their operating schedules to:

- Prevent disorder on the premises
- Prevent drunkenness
- Prevent under age sales of alcohol
- Ensure customers enter and leave in an orderly manner
- Exclude illegal drugs
- Exclude offensive weapons

Examples include:-

- Active membership of pubwatch schemes
- Use of licensed door supervisors
- Physical security features e.g. use of shatterproof drinking glasses
- Information on amount of seating to be provided
- Training given to staff in crime prevention measures
- Use of town centre radios (Staines Town Centre) to enable licensed premises to communicate to each other and police
- Search procedures
- Measures to prevent the use or supply of illegal drugs
- Details of CCTV video cameras

This list is not exhaustive and will not suit all applications. Applicants should seek advice from Surrey Police before preparing their operating schedules in relation to the prevention of crime and disorder.

It is recognised that late night takeaways can be the focus of anti-social behaviour, and in Staines Town Centre the use of CCTV, licensed door supervisors at peak times, and signing up to the town centre radio may be considered necessary to address this.

Shops and off licences applying to sell alcohol will need to address the risks to crime and disorder with measures in their operating schedules. Examples include:-

- That there will be regular staff training (whether or not staff are paid) in relation to sale of alcohol to under age people and that training records shall be kept.
- All refusals to be recorded. in a refusals book. Refusals books shall consist of a bound book with consecutively numbered pages, and shall be held at the premises and available for inspection on demand at all times by the

responsible authorities. Records shall include the reason for the refused sale, whether because the customer looked under 25 and could not provide ID, or the customer appeared to be intoxicated, or whether the sales assistant suspected that the sales may be made on behalf of someone who may be underage or intoxicated (known as proxy sales).

- Use of Electronic Point of Sale (EPOS) system to remind staff via a suitable visual prompt or audible warning. Alternatively stickers can be used over certain products to remind cashiers to check the customer's age.
- That there is CCTV coverage of the licensed premises and the immediate vicinity outside in accordance with Surrey Police's Operational Guidelines in the use of CCTV in licensed shops.
- That a personal licence holder may be required to be on duty at high risk times such as outside school hours and during the evenings, for example where a business has been prosecuted for underage sales and/or is a source of youth disorder.
- That staff shall not sell alcohol to any person they have reason to suspect may be buying the alcohol for a child and that there shall be signage to warn adults that it is an offence to buy alcohol on behalf of a child. This is known as "proxy sales". Where there is evidence of such sales taking place, consideration should be given to ensuring CCTV coverage outside the shop.
- In areas with problems with alcohol related youth crime and disorder, that licence holders shall participate in "Bottlewatch" schemes, if requested to do so by responsible authorities.
- In areas where there is an Offwatch scheme, that licence holders sign up to such a scheme.

This list is not exhaustive and applicants should seek advice from Surrey Trading Standards or Surrey Police before preparing their operating schedules.

25.1 Reviews

A review of the licence may be sought by Responsible Authorities or any other person, where:

- A serious crime has occurred at, or can be linked to a particular premises
- There have been prosecutions or penalty notices served for underage sales
- There have been incidents which raise concerns that the premises are not being properly managed
- There have been breaches of the terms or conditions of the licence
- There have been repeated complaints from the public.

25.2. Working with other agencies to prevent crime and disorder

Current arrangements for partnership working and exchange of information between the relevant enforcement agencies will continue. In particular, the Licensing Authority shall work closely with Police and Trading Standards Officers with regard to prevention of the sale of alcohol to under age people. The Violent Crime Reduction Act 2006 inserts Section 147A into the Licensing Act 2003. Section 147A creates an offence of selling alcohol to a child three

times or more during a consecutive three month period. The new penalties created by this offence are:

- The magistrates' court may order the premises licence to be suspended for maximum 3 months
- Trading standards or police may order a temporary (48hours) premises closure notice prohibiting sale of alcohol
- maximum £10,000 fine Selling alcohol to under 18s can also result in
- £80 fixed Penalty Notice, or
- Prosecution with a fine of up to £5,000
- Revocation of a premises licence
- Revocation of a personal licence

25.3 NEW MANDATORY CONDITIONS

The Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010

The Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010 came into force on 6th April 2010 (with the exception of paragraphs 4 & 5 of the Schedule which came into force on 1st October 2010) 25

All paragraphs will apply to premises licences that permit the sale of alcohol on the premises ("on-licences").

Paragraph 4 only will apply to premises licences that permit the sale of alcohol for consumption off the premises ("offlicences")

- (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to— (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act); (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less; (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on— (i) the outcome of a race, competition or other event or process, or (ii) the likelihood

of anything occurring or not occurring; (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

- 2. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 3. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
- 5. The responsible person shall ensure that— (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures— (i) beer or cider: ½ pint; (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) still wine in a glass: 125 ml; and (b) customers are made aware of the availability of these measures.

These conditions override any conditions already included in a premises licence or club premises certificate, so far as they are identical to the existing conditions or inconsistent with, and more onerous than, the existing conditions. The new conditions will apply to every licence and certificate authorising the sale and supply of alcohol from the point they come into force. As the new conditions are mandatory licensing conditions, any breaches will be treated in the same way as breaches of existing conditions. Failure to comply with any conditions attached to a licence or certificate is a criminal offence, which on conviction would be punishable by a fine of up to £20,000 or up to six months imprisonment or both. In most cases, we would expect there to be a review of those premises. This licensing authority takes any breach that impacts on the licensing objectives seriously.

25.4 IRRESPONSIBLE DRINKS PROMOTIONS Licence holders are urged to follow the advice contained in the Home Office document "Selling Alcohol Responsibly: the New Mandatory Conditions" published in April 2010. If in any doubt, you should discuss your proposals with your local Licensing Authority and/or police before running the promotion and heed any advice given. Failure to heed such advice may lead to criminal proceedings and/or a review of the licence.

25.7 PUBLIC NUISANCE

Licensed premises can have a significant impact on communities from noise, litter, light, odour and anti-social behaviour.

25.7.1 Noise

It is recommended that operating schedules contain sufficient information for officers to form a view as to whether noise from licensable activities is likely to cause a problem to people living nearby. Applicants should provide details of proposed noise control measures, particularly if premises are in residential areas where regulated entertainment is being applied for late at night, or where there is a history of noise complaints. The licensing authority will normally apply stricter conditions in these circumstances where relevant representations have been received. Whilst each application will be considered on its individual merits it should be noted that restricting the hours of regulated entertainment may be necessary to prevent public nuisance.

Measures could include:

- A simple requirement to keep doors and windows at the premises closed when music is being played
- Limiting amplified music to a particular area of the building
- Moving speakers away from external walls or walls that abut private premises, or adjusting the direction of the speakers
- Installation of acoustic curtains, seals to doorways, rubber speaker mounts
- Fitting self-closing devices on doors so that they do not stay open.
- Monitoring noise levels at the perimeter of premises and taking action to reduce the volume if it is likely to disturb nearby neighbours, e.g. it could be too loud if the words of the song are clearly audible
- Noise limiters on amplification equipment (if proportionate to the premises noise limiters are expensive and are likely to be a burden for smaller premises)
- Prominent clear and legible notices displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly
- The placing of bottles and cans into bins outside the premises to take place at times that will minimise disturbance to nearby premises

25.7.2 Smokefree

Since 1 July 2007 it became illegal to smoke in enclosed public buildings and workplaces in England. Customers who want to smoke will therefore have to do so outside licensed premises. Applicants will need to address the potential for public nuisance from this activity, e.g. noise and litter such as cigarette ends. Advice should be sought from the appropriate authorities to ensure that crime and disorder and public safety issues are adequately addressed. For example, it may be necessary to prevent customers from taking alcohol

Appendix F

outside when they go out to smoke, or to designate smoking areas that are away from neighbouring residential properties, where necessary. Operating schedules should detail how noise nuisance and disorder in light of this will be dealt with.

25.7.3 Odours

Conditions may be necessary to ensure that licensed premises are properly vented to prevent odours causing a nuisance to people who live or work nearby.

25.7.4 Litter

Late night takeaways are encouraged to include on their operating schedules reasonable assurances that the area in and around their business will be kept clear of litter associated with that business.

25.7.5 Reviews in connection with Public Nuisance An application for review by responsible authorities or any other person may be applied for where:

- Complaints have been received that have been substantiated by investigating officers; and/or
- Breaches of licence conditions in respect of public nuisance have been identified; and/or
- Action is being considered under the Environmental Protection Act 1990, the Noise Act 1996 or section 40 of the Anti-Social Behaviour Act 2003; and/or
- Evidence of noise, litter, odours etc from the premises has caused a public nuisance over a period of time, and other approaches have failed.



Licensing Hearing – Londis, 42 High Street, Shepperton TW17 9AU

EXTRACTS FROM NATIONAL GUIDANCE UNDER SECTION 182 OF THE LICENSING ACT 2003

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to cooperate with the Security Industry Authority ("SIA") as far as possible and
 consider adding relevant conditions to licences where appropriate. The SIA
 also plays an important role in preventing crime and disorder by ensuring that
 door supervisors are properly licensed and, in partnership with police and
 other agencies, that security companies are not being used as fronts for
 serious and organised criminal activity. This may include making specific
 enquiries or visiting premises through intelligence led operations in
 conjunction with the police, local authorities and other partner agencies.
 Similarly, the provision of requirements for door supervision may be
 appropriate to ensure that people who are drunk, drug dealers or people
 carrying firearms do not enter the premises and ensuring that the police are
 kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises

- supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

Public Nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any

conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.

- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Determining Applications

9.31 The Licensing Act 2003 (Hearings) Regulations 2005 governing hearings may be found on the www.legislation.gov.uk website. If the licensing authority decides that representations are relevant, it must hold a hearing to consider

them. The need for a hearing can only be avoided with the agreement of the licensing authority, where the applicant and all of the persons who made relevant representations have given notice to the authority that they consider a hearing to be unnecessary. Where this is the case and the authority agrees that a hearing is unnecessary, it must forthwith give notice to the parties that the hearing has been dispensed with. Notwithstanding those regulatory provisions, in cases where the licensing authority believes that a hearing is still necessary, it is recommended that the authority should, as soon as possible, provide the parties with reasons in writing for the need to hold the hearing. In cases where only 'positive' representations are received, without qualifications, the licensing authority should consider whether a hearing is required. To this end, it may wish to notify the persons who made representations and give them the opportunity to withdraw those representations. This would need to be done in sufficient time before the hearing to ensure that parties were not put to unnecessary inconvenience.

- 9.32 Responsible authorities should try to conclude any discussions with the applicant in good time before the hearing. The 2005 Hearings Regulations permit licensing authorities to extend a time limit provided for by those Regulations for a specified period where it considers this to be necessary in the public interest. For example, if the application is amended at the last moment, the licensing committee should consider giving other persons time to address the revised application before the hearing commences. Where the authority has extended a time limit it must forthwith give a notice to the parties involved stating the period of the extension and the reasons for it.
- 9.33 The 2005 Hearings Regulations require that representations must be withdrawn 24 hours before the first day of any hearing. If they are withdrawn after this time, the hearing must proceed and the representations may be withdrawn orally at that hearing. However, where discussions between an applicant and those making representations are taking place and it is likely that all parties are on the point of reaching agreement, the licensing authority may wish to use the power given within the hearings regulations to extend time limits, if it considers this to be in the public interest.
- 9.34 Applicants should be encouraged to contact responsible authorities and others, such as local residents, who may be affected by the application before formulating their applications so that the mediation process may begin before the statutory time limits come into effect after submission of an application. The hearing process must meet the requirements of regulations made under the 2003 Act. Where matters arise which are not covered by the regulations, licensing authorities may make arrangements as they see fit as long as they are lawful.
- 9.35 There is no requirement in the 2003 Act for responsible authorities that have made representations to attend, but it is generally good practice and assists committees in reaching more informed decisions. Where several responsible authorities within a local authority have made representations on an

- application, a single local authority officer may represent them at the hearing if the responsible authorities and the licensing authority agree. This local authority officer representing other responsible authorities may be a licensing officer, but only if this licensing officer is acting as a responsible authority on behalf of the licensing authority and has had no role in the licensing determination process. This is to ensure that the responsible authorities are represented by an independent officer separate from the licensing determination process.
- 9.36 As noted in paragraphs 9.13 to 9.19 above, where the licensing officer is acting as a responsible authority the relevant steps should be followed to ensure that this individual has no role in the decision making process regarding the licensing determination.
- 9.37 As a matter of practice, licensing authorities should seek to focus the hearing on the steps considered appropriate to promote the particular licensing objective or objectives that have given rise to the specific representation and avoid straying into undisputed areas. A responsible authority or other person may choose to rely on their written representation. They may not add further representations to those disclosed to the applicant prior to the hearing, but they may expand on their existing representation and should be allowed sufficient time to do so, within reasonable and practicable limits.
- 9.38 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to: Revised Guidance issued under section 182 of the Licensing Act 2003 I 75 the steps that are appropriate to promote the licensing objectives; the representations (including supporting information) presented by all the parties; this Guidance; its own statement of licensing policy.
- 9.39 The licensing authority should give its decision within five working days of the conclusion of the hearing (or immediately in certain specified cases) and provide reasons to support it. This will be important if there is an appeal by any of the parties. Notification of a decision must be accompanied by information on the right of the party to appeal. After considering all the relevant issues, the licensing authority may grant the application subject to such conditions that are consistent with the operating schedule. Any conditions imposed must be appropriate for the promotion of the licensing objectives; there is no power for the licensing authority to attach a condition that is merely aspirational. For example, conditions may not be attached which relate solely to the health of customers rather than their direct physical safety. Any conditions added to the licence must be those imposed at the hearing or those agreed when a hearing has not been necessary.
- 9.40 Alternatively, the licensing authority may refuse the application on the grounds that this is appropriate for the promotion of the licensing objectives. It may also refuse to specify a designated premises supervisor and/or only allow certain requested licensable activities. In the interests of transparency, the

- licensing authority should publish hearings procedures in full on its website to ensure that those involved have the most current information.
- 9.41 In the context of variations or minor variations, which may involve structural alteration to or change of use of a building, the decision of the licensing authority will not exempt an applicant from the need to apply for building control approval, planning permission or both of these where appropriate.

Determining actions that are appropriate for the promotion of the licensing objectives

- 9.42 Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.
- 9.43 The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.
- 9.44 Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. While this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that the condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is 76 | Revised Guidance issued under section 182 of the Licensing Act 2003 imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. Further advice on determining what is appropriate when imposing conditions on a licence or certificate is provided in Chapter 10. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination.

Proportionality

10.10 The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises

concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided. For example, conditions should not be used to implement a general policy in a given area such as the use of CCTV, polycarbonate drinking vessels or identity scanners where they would not be appropriate to the specific premises. Conditions that are considered appropriate for the prevention of illegal working in premises licensed to sell alcohol or late night refreshment might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check is retained at the licensed premises. Licensing authorities and other responsible authorities should be alive to the indirect costs that can arise because of conditions. These could be a deterrent to holding events that are valuable to the community or for the funding of good and important causes. Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives.

Hours of trading

- 10.13 The Government acknowledges that different licensing strategies may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions about the hours during which premises can conduct licensable activities as part of the implementation of its licensing policy statement. Licensing authorities are best placed to make decisions about appropriate opening hours in their areas based on their local knowledge and in consultation with responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application.
- 10.14 Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested.
- 10.15 Shops, stores and supermarkets should normally be free to provide sales of alcohol for consumption off the premises at any times when the retail outlet is open for shopping unless there are good reasons, based on the licensing objectives, for restricting those hours.

Licensing hours

14.51 With regard to licensing hours, the Government acknowledges that different licensing approaches may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions regarding licensed opening hours as part of the implementation of its licensing policy statement and licensing authorities are

- best placed to make such decisions based on their local knowledge and in consultation with other responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving consideration to the merits of each application.
- 14.52 Statements of licensing policy should set out the licensing authority's approach regarding licensed opening hours and the strategy it considers appropriate for the promotion of the licensing objectives in its area. The statement of licensing policy should emphasise the consideration which will be given to the individual merits of an application. The Government recognises that licensed premises make an important contribution to our local communities, and has given councils a range of tools to effectively manage the different pressures that licensed premises can bring. In determining appropriate strategies around licenced opening hours, licensing authorities cannot seek to restrict the activities of licensed premises where it is not appropriate for the promotion of the licensing objectives to do so.